ab220653 Human Tissue Factor SimpleStep ELISA® Kit

For the quantitative measurement of human Tissue Factor in plasma, saliva, cell culture supernatants, cell extracts, and urine.

This product is for research use only and is not intended for diagnostic use.

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1. Overview

Tissue factor in vitro SimpleStep ELISA (Enzyme-Linked Immunosorbent Assay) kit is designed for the quantitative measurement of Tissue Factor protein in plasma, saliva, cell culture supernatants, cell extracts, and urine.

The SimpleStep ELISA employs an affinity tag labeled capture antibody and a reporter conjugated detector antibody which immunocapture the sample analyte in solution. This entire complex (capture antibody/analyte/detector antibody) is in turn immobilized via immunoaffinity of an anti-tag antibody coating the well. To perform the assay, samples or standards are added to the wells, followed by the antibody mix. After incubation, the wells are washed to remove unbound material. TMB Development Solution is added and during incubation is catalyzed by HRP, generating blue coloration. This reaction is then stopped by addition of Stop Solution completing any color change from blue to yellow. Signal is generated proportionally to the amount of bound analyte and the intensity is measured at 450 nm. Optionally, instead of the endpoint reading, development of TMB can be recorded kinetically at 600 nm.

Tissue factor (TF), also known as Coagulation factor III, F3 thromboplastin, and CD142 is a 263-amino acid single pass type I membrane protein encoded by the gene F3. TF is a 47 kDa single pass type I membrane protein consisting of an extracellular, transmembrane, and cytoplasmic domain. Tissue factor's main role is in blood coagulation. The protein acts as a receptor for coagulation factor VII, which then forms the active complex FVIIa. This complex proteolytically activates downstream factors, including coagulation Factor IX and X, which leads to the formation of thrombin and fibrin clot formation. Tissue Factor is in a class of proteins known as Cytokine Receptor class II family. This family is activated by cytokines, and play a role in angiogenesis and apoptosis.

2. Protocol Summary

Prepare all reagents, samples, and standards as instructed



Add 50 µL standard or sample to appropriate wells



Add 50 µL Antibody Cocktail to all wells



Incubate at room temperature for 1 hour



Aspirate and wash each well three times with 350 μ L 1X Wash Buffer PT



Add 100 μ L TMB Development Solution to each well and incubate for 10 minutes.



Add 100 µL Stop Solution and read OD at 450 nm

3. Precautions

Please read these instructions carefully prior to beginning the assay.

- All kit components have been formulated and quality control tested to function successfully as a kit.
- We understand that, occasionally, experimental protocols might need to be modified to meet unique experimental circumstances.
 However, we cannot guarantee the performance of the product outside the conditions detailed in this protocol booklet.
- Reagents should be treated as possible mutagens and should be handle with care and disposed of properly. Please review the Safety Datasheet (SDS) provided with the product for information on the specific components.
- Observe good laboratory practices. Gloves, lab coat, and protective eyewear should always be worn. Never pipet by mouth. Do not eat, drink or smoke in the laboratory areas.
- All biological materials should be treated as potentially hazardous and handled as such. They should be disposed of in accordance with established safety procedures.

4. Storage and Stability

Store kit at +4°C immediately upon receipt. Kit has a storage time of 1 year from receipt, providing components have not been reconstituted.

Refer to list of materials supplied for storage conditions of individual components. Observe the storage conditions for individual prepared components in the Materials Supplied section.

5. Limitations

- Assay kit intended for research use only. Not for use in diagnostic procedures.
- Do not mix or substitute reagents or materials from other kit lots or vendors. Kits are QC tested as a set of components and performance cannot be guaranteed if utilized separately or substituted.

6. Materials Supplied

Item	Quantity	Storage Condition
Human Tissue Factor Capture Antibody 10X	600 µL	+4°C
Human Tissue Factor Detector Antibody 10X	600 µL	+4°C
Human Tissue Factor Lyophilized Recombinant Protein	2 Vials	+4°C
Antibody Diluent 4BI	6 mL	+4°C
Wash Buffer PT 10X	20 mL	+4°C
Cell Extraction Buffer PTR 5X	10 mL	+4°C
Cell Extraction Enhancer Solution 50X	1 mL	+4°C
TMB Development Solution	12 mL	+4°C
Stop Solution	12 mL	+4°C
Sample Diluent NS	50mL	+4°C
Anti-tag coated microplate (12 x 8 well strips)	96 Wells	+4°C
Plate Seal	1	+4°C

7. Materials Required, Not Supplied

These materials are not included in the kit, but will be required to successfully perform this assay:

- Microplate reader capable of measuring absorbance at 450 or 600 nm.
- Method for determining protein concentration (BCA assay recommended).
- Deionized water.
- Multi- and single-channel pipettes.
- Tubes for standard dilution.
- Plate shaker for all incubation steps.
- Optional: Phenylmethylsulfonyl Fluoride (PMSF) (or other protease inhibitors).

8. Technical Hints

- Samples generating values higher than the highest standard should be further diluted in the appropriate sample dilution buffers.
- Avoid foaming or bubbles when mixing or reconstituting components.
- Avoid cross contamination of samples or reagents by changing tips between sample, standard and reagent additions.
- Ensure plates are properly sealed or covered during incubation steps.
- Complete removal of all solutions and buffers during wash steps is necessary to minimize background.
- As a guide, typical ranges of sample concentration for commonly used sample types are shown below in Sample Preparation (section 11).
- All samples should be mixed thoroughly and gently.
- Avoid multiple freeze/thaw of samples.
- Incubate ELISA plates on a plate shaker during all incubation steps.
- When generating positive control samples, it is advisable to change pipette tips after each step.

- The provided 50X Cell Extraction Enhancer Solution may precipitate when stored at + 4°C. To dissolve, warm briefly at + 37°C and mix gently. The 50X Cell Extraction Enhancer Solution can be stored at room temperature to avoid precipitation.
- To avoid high background always add samples or standards to the well before the addition of the antibody cocktail.
- This kit is sold based on number of tests. A 'test' simply refers to a single assay well. The number of wells that contain sample, control or standard will vary by product. Review the protocol completely to confirm this kit meets your requirements. Please contact our Technical Support staff with any questions.

9. Reagent Preparation

- Equilibrate all reagents to room temperature (18-25°C) prior to use.
 The kit contains enough reagents for 96 wells. The sample volumes below are sufficient for 48 wells (6 x 8-well strips); adjust volumes as needed for the number of strips in your experiment.
- Prepare only as much reagent as is needed on the day of the experiment. Capture and Detector Antibodies have only been tested for stability in the provided 10X formulations.

9.1 1X Cell Extraction Buffer PTR (For cell extracts only):

Prepare 1X Cell Extraction Buffer PTR by diluting 5X Cell Extraction Buffer PTR and 50X Cell Extraction Enhancer Solution to 1X with deionized water. To make 10 mL 1X Cell Extraction Buffer PTR combine 7.8 mL deionized water, 2 mL 5X Cell Extraction Buffer PTR and 200 μ L 50X Cell Extraction Enhancer Solution. Mix thoroughly and gently. If required protease inhibitors can be added.

Alternative – Enhancer may be added to 1X Cell Extraction Buffer PTR after extraction of cells or tissue. Refer to note in the Troubleshooting section.

9.2 1X Wash Buffer PT:

Prepare 1X Wash Buffer PT by diluting 10X Wash Buffer PT with deionized water. To make 50 mL 1X Wash Buffer PT combine 5 mL 10X Wash Buffer PT with 45 mL deionized water. Mix thoroughly and gently.

9.3 Antibody Cocktail:

Prepare Antibody Cocktail by diluting the capture and detector antibodies in Antibody Diluent 4Bl. To make 3 mL of the Antibody Cocktail combine 300 μ L 10X Capture Antibody and 300 μ L 10X Detector Antibody with 2.4 mL Antibody Diluent 4Bl. Mix thoroughly and gently.

10. Standard Preparation

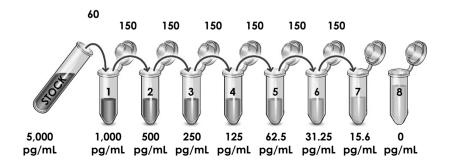
- Always prepare a fresh set of standards for every use.
- Discard working standard dilutions after use as they do not store well.
- The following section describes the preparation of a standard curve for duplicate measurements (recommended).
- 10.1 IMPORTANT: If the protein standard vial has a volume identified on the label, reconstitute the human Tissue Factor protein standard by adding that volume of Diluent indicated on the label. Alternatively, if the vial has a mass identified, reconstitute the human Tissue Factor protein standard by adding 500 μL Diluent.

For **cell extract samples measurements**, reconstitute the human Tissue Factor protein standard by adding 1X Cell Extraction Buffer PTR.

For plasma, cell culture supernatants, urine, and saliva samples measurements, reconstitute the human Tissue Factor protein standard by adding Sample Diluent NS.

Hold at room temperature for 10 minutes and mix thoroughly and gently. This is the 5,000 pg/mL **Stock Standard** Solution.

- 10.1.1 Label eight tubes, Standards 1–8.
- 10.1.2 Add 240 µL of 1X Cell Extraction Buffer PTR into tube number 1 and 150 µL of 1X Cell Extraction Buffer PTR into numbers 2-8.
- 10.1.3 Use the Stock Standard to prepare the following dilution series. Standard #8 contains no protein and is the Blank control:



11. Sample Preparation

Typical Sample Dynamic Range		
Sample Type	Range	
Human Plasma - Citrate	12.5 -100%	
Human Plasma – EDTA	12.5 -100%	
Human Plasma - Heparin	12.5 -100%	
Human Saliva	3.1-50%	
Human Urine	0.78-6.25%	
A431 cell culture supernatant	6.25-100%	
A431 Cell Extract	0.16-5 µg/mL	
U-87 Cell Extract	1.5-100 µg/mL	

11.1 Plasma:

Collect plasma using citrate, EDTA or heparin. Centrifuge samples at 2,000 x g for 10 minutes. Dilute samples into Sample Diluent NS and assay. Store un-diluted plasma samples at -20°C or below for up to 3 months. Avoid repeated freeze-thaw cycles.

Centrifuge cell culture media at 2,000 x g for 10 minutes to remove debris. Collect supernatants and assay OR dilute samples into Sample Diluent NS and assay. Store un-diluted samples at -20°C or below. Avoid repeated freeze-thaw cycles.

11.2 Urine:

Centrifuge urine at 2,000 x g for 10 minutes to remove debris. Collect supernatants, dilute in Sample Diluent NS and assay. Store un-diluted samples at -20°C or below. Avoid repeated freeze-thaw cycles.

11.3 Saliva:

Centrifuge saliva at 800 x g for 10 minutes to remove debris. Collect supernatants and assay OR Dilute samples into Sample Diluent NS and assay. Store un-diluted samples at -20°C or below. Avoid repeated freeze-thaw cycles.

11.4 Preparation of extracts from cell pellets:

- 11.4.1 Collect non-adherent cells by centrifugation or scrape to collect adherent cells from the culture flask. Typical centrifugation conditions for cells are 500 x a for 5 minutes at 4°C.
- 11.4.2 Rinse cells twice with PBS.
- 11.4.3 Solubilize pellet at 2x10⁷ cell/mL in chilled 1X Cell Extraction Buffer PTR.
- 11.4.4 Incubate on ice for 20 minutes.
- 11.4.5 Centrifuge at 18,000 x g for 20 minutes at 4°C.
- 11.4.6 Transfer the supernatants into clean tubes and discard the pellets.
- 11.4.7 Assay samples immediately or aliquot and store at -80°C. The sample protein concentration in the extract may be quantified using a protein assay.
- 11.4.8 Dilute samples to desired concentration in 1X Cell Extraction Buffer PTR.

11.5 Preparation of extracts from adherent cells by direct lysis (alternative protocol):

- 11.5.1 Remove growth media and rinse adherent cells 2 times in PBS.
- 11.5.2 Solubilize the cells by addition of chilled 1X Cell Extraction Buffer PTR directly to the plate (use 750 μ L 1.5 mL 1X Cell Extraction Buffer PTR per confluent 15 cm diameter plate).
- 11.5.3 Scrape the cells into a microfuge tube and incubate the lysate on ice for 15 minutes.
- 11.5.4 Centrifuge at 18,000 x g for 20 minutes at 4°C.
- 11.5.5 Transfer the supernatants into clean tubes and discard the pellets.
- 11.5.6 Assay samples immediately or aliquot and store at -80°C. The sample protein concentration in the extract may be quantified using a protein assay.
- 11.5.7 Dilute samples to desired concentration in 1X Cell Extraction Buffer PTR.

12. Plate Preparation

- The 96 well plate strips included with this kit are supplied ready to use. It is not necessary to rinse the plate prior to adding reagents.
- Unused plate strips should be immediately returned to the foil pouch containing the desiccant pack, resealed and stored at 4°C.
- For each assay performed, a minimum of two wells must be used as the zero control.
- For statistical reasons, we recommend each sample should be assayed with a minimum of two replicates (duplicates).
- Differences in well absorbance or "edge effects" have not been observed with this assay.

13. Assay Procedure

- Equilibrate all materials and prepared reagents to room temperature prior to use.
- We recommend that you assay all standards, controls and samples in duplicate.
- **13.1** Prepare all reagents, working standards, and samples as directed in the previous sections.
- 13.2 Remove excess microplate strips from the plate frame, return them to the foil pouch containing the desiccant pack, reseal and return to 4°C storage.
- 13.3 Add 50 µL of all sample or standard to appropriate wells.
- 13.4 Add 50 µL of the Antibody Cocktail to each well.
- **13.5** Seal the plate and incubate for 1 hour at room temperature on a plate shaker set to 400 rpm.
- 13.6 Wash each well with 3 x 350 µL 1X Wash Buffer PT. Wash by aspirating or decanting from wells then dispensing 350 µL 1X Wash Buffer PT into each well. Wash Buffer PT should remain in wells for at least 10 seconds. Complete removal of liquid at each step is essential for good performance. After the last wash invert the plate and tap gently against clean paper towels to remove excess liquid.
- 13.7 Add 100 μ L of TMB Development Solution to each well and incubate for 10 minutes in the dark on a plate shaker set to 400 rpm.
 - Given variability in laboratory environmental conditions, optimal incubation time may vary between 5 and 20 minutes.

 Note: The addition of Stop Solution will change the color from blue to yellow and enhance the signal intensity about 3X. To avoid signal saturation, proceed to the next step before the high concentration of the standard reaches a blue color of O.D.600 equal to 1.0.
- 13.8 Add 100 μ L of Stop Solution to each well. Shake plate on a plate shaker for 1 minute to mix. Record the OD at 450 nm. This is an endpoint reading.
- 13.9 Alternative to 13.7 13.8: Instead of the endpoint reading at 450 nm, record the development of TMB Substrate kinetically. Immediately after addition of TMB Development Solution begin recording the blue color development with elapsed time in the microplate reader prepared with the following settings:

Mode	Kinetic
Wavelength:	600 nm
Time:	up to 20 min
Interval:	20 sec - 1 min
Shaking:	Shake between readings

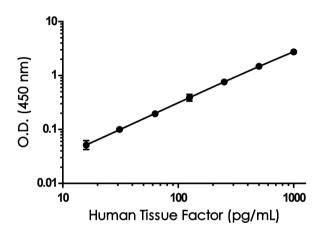
- **Δ Note**: that an endpoint reading can also be recorded at the completion of the kinetic read by adding 100 μL Stop Solution to each well and recording the OD at 450 nm.
- 13.10 Analyze the data as described below.

14. Calculations

- 14.1 Calculate the average absorbance value for the blank control (zero) standards. Subtract the average blank control standard absorbance value from all other absorbance values.
- 14.2 Create a standard curve by plotting the average blank control subtracted absorbance value for each standard concentration (y-axis) against the target protein concentration (x-axis) of the standard. Use graphing software to draw the best smooth curve through these points to construct the standard curve.
- Δ Note: Most microplate reader software or graphing software will plot these values and fit a curve to the data. A four parameter curve fit (4PL) is often the best choice; however, other algorithms (e.g. linear, semi-log, log/log, 4 parameter logistic) can also be tested to determine if it provides a better curve fit to the standard values.
- 14.3 Determine the concentration of the target protein in the sample by interpolating the blank control subtracted **absorbance values against the standard curve**. Multiply the resulting value by the appropriate sample dilution factor, if used, to obtain the concentration of target protein in the sample.
- 14.4 Samples generating absorbance values greater than that of the highest standard should be further diluted and reanalyzed. Similarly, samples which measure at an absorbance values less than that of the lowest standard should be retested in a less dilute form.

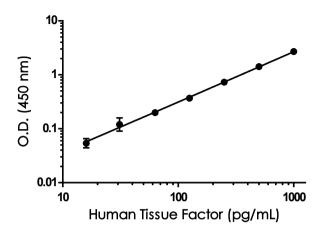
15. Typical Data

Typical standard curve – data provided for demonstration purposes only. A new standard curve must be generated for each assay performed.



Standard Curve Measurements				
Concentration	O.D 4	Mean		
(pg/mL)	1	2	O.D	
0	0.061	0.065	0.063	
15.63	0.108	0.122	0.115	
31.25	0.167	0.160	0.163	
62.5	0.260	0.258	0.259	
125	0.493	0.414	0.453	
250	0.835	0.813	0.824	
500	1.620	1.477	1.549	
1,000	2.790	2.843	2.816	

Figure 1. Example of human Tissue Factor standard curve in Sample Diluent NS. The Tissue Factor standard curve was prepared as described in Section 10. Raw data values are shown in the table. Background-subtracted data values (mean +/- SD) are graphed.



Standard Curve Measurements				
Concentration	O.D 4	O.D 450 nm		
(pg/mL)	1	2	O.D	
0	0.058	0.062	0.060	
15.63	0.122	0.107	0.114	
31.25	0.206	0.158	0.182	
62.5	0.276	0.243	0.260	
125	0.434	0.421	0.428	
250	0.814	0.765	0.790	
500	1.495	1.452	1.474	
1,000	2.789	2.724	2.756	

Figure 2. Example of human Tissue Factor standard curve in 1X Cell Extraction Buffer PTR. The Tissue Factor standard curve was prepared as described in Section 10. Raw data values are shown in the table. Background-subtracted data values (mean +/- SD) are graphed.

16. Typical Sample Values

SENSITIVITY -

The calculated minimal detectable dose (MDD) was determined by calculating the mean of zero standard replicates and adding 2 standard deviations then extrapolating the corresponding concentration.

Sample Diluent Buffer	n=	Minimal Detectable Dose
Sample Diluent NS	8	3.6 pg/mL
1X Cell Extraction Buffer PTR	8	7.6 pg/mL

RECOVERY -

Three concentrations of human Tissue Factor were spiked in duplicate to the indicated biological matrix to evaluate signal recovery in the working range of the assay.

Sample Type	Average % Recovery	Range (%)
Human Plasma- Citrate 50%	104	99-113
Human Plasma-EDTA 50%	115	111-118
Human Plasma-Heparin 50%	109	107-113
Human Urine 25%	83	80-85
Human Saliva 50%	86	83-87
HGDMEM, 50%	110	105-116
U-87 cell extract, 6.25 µg/mL	105	100-107

Linearity of Dilution

Linearity of dilution is determined based on interpolated values from the standard curve. Linearity of dilution defines a sample concentration interval in which interpolated target concentrations are directly proportional to sample dilution.

Native Tissue Factor was measured in the following biological samples in a 2-fold dilution series. Sample dilutions are made in Sample Diluent NS.

Dilution Factor	Interpolated value	100% Human Plasma (Citrate)	100% Human Plasma (EDTA)	100% Human Plasma (Heparin)	50% Saliva
Undiluted	pg/mL	49.6	68.8	78.5	91.9
Unalionea	% Expected value	100	100	100	100
2	pg/mL	27.1	29.4	40.7	100
	% Expected value	109	85	104	109
4	pg/mL	12.2	13.9	16.4	102
4	% Expected value	99	81	84	111
8	pg/mL	5.9	10	10.8	87.5
0	% Expected value	95	116	110	95

Recombinant human Tissue Factor was spiked into the following biological samples and diluted in a 2-fold dilution series in Sample Diluent NS.

Dilution Factor	Interpolated value	50% Human Plasma (Citrate)	50% Human Plasma (Hepari n)	50% Human Plasma (EDTA)	50% Saliva	6.25% Urine
Undiluted	pg/mL	519	561	569	617	121
Unaliotea	% Expected value	100	100	100	100	100
2	pg/mL	251	261	260	246	63.5
	% Expected value	97	93	91	80	106
4	pg/mL	123	126	127	123	32
4	% Expected value	95	90	89	80	107
0	pg/mL	72	39.3	77	75	14.2
8	% Expected value	111	92	108	97	94
1,4	pg/mL	39	16	45	37	NL
16	% Expected value	120	112	145	97	-

NL - Non-Linear

Native Tissue Factor was measured in the following biological samples in a 2-fold dilution series. Cellular extracts dilutions are made in 1X Cell Extraction Buffer. Cell culture supernatant dilutions are made in Sample Diluent NS

Dilution Factor	Interpolated value	100 µg/mL U-87 extract	100% A431 CCS	5 µg/mL A431 extract
Undiluted	pg/mL	1018	91.1	531
unalionea	% Expected value	100	100	100
2	pg/mL	605	45.5	267
	% Expected value	119	100	101
4	pg/mL	273	25.3	129
4	% Expected value	107	111	97
8	pg/mL	120	13.3	58
0	% Expected value	94	117	88
16	pg/mL	65	6	28
10	% Expected value	102	108	85

PRECISION -

Mean coefficient of variations of interpolated values from Tissue Factor within the working range of the assay.

	Intra- Assay	Inter- Assay
n =	8	3
CV(%)	4.9	6.9

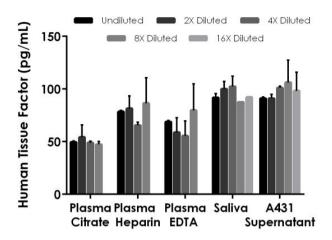


Figure 3. Interpolated concentrations of native Tissue Factor in human plasma and A431 cell culture supernatant samples. The concentrations of Tissue factor were measured in duplicates, interpolated from the Tissue Factor standard curves and corrected for sample dilution. Undiluted samples are as follows: plasma (citrate) 100%, plasma (heparin) 100%, plasma (EDTA) 100%, saliva 50% and A431 cell culture supernatant 100%. The interpolated dilution factor corrected values are plotted (mean +/- SD, n=2). The mean Tissue Factor concentration was determined to be 50 pg/mL in plasma (citrate), 78 pg/mL in plasma (heparin), 65.7 pg/mL in plasma (EDTA), 98 pg/mL in saliva) and 97.5 pg/mL in A431 cell culture supernatant.

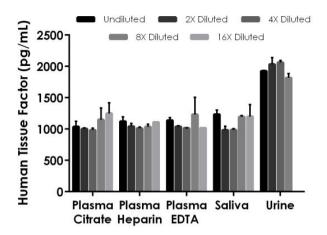


Figure 4. Interpolated concentrations of spiked Tissue Factor in human plasma, saliva, and urine samples. The concentrations of Tissue Factor were measured in duplicates, interpolated from the Tissue Factor standard curves and corrected for sample dilution. Undiluted samples are as follows: plasma (citrate) 50%, plasma (heparin) 50%, saliva 25%. The interpolated dilution factor corrected values are plotted (mean +/- SD, n=2). The mean Tissue Factor concentration was determined to be 1,000 pg/mL in neat plasma (citrate), plasma (heparin), plasma (EDTA), saliva and 2,000 pg/mL in neat urine.

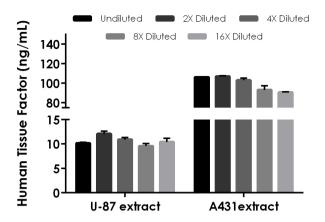


Figure 5. Interpolated concentrations of native Tissue Factor in U-87 and A431 cellular extract samples based on a 1,000 µg/mL extract load. The concentrations of Tissue Factor were measured in duplicate and interpolated from the Tissue Factor standard curve and corrected for sample dilution. The interpolated dilution factor corrected values are plotted (mean +/- SD, n=2). The mean Tissue Factor concentration was determined to be 10.4 ng/mL in U-87 cell extract and 100 ng/mL in A431 cell extract.

17. Assay Specificity

This kit recognizes both native and recombinant Human Tissue Factor protein in plasma, saliva, urine, cell culture supernatant, and cell extract samples only.

This assay is specific to the full-length, extracellular portion of human Tissue Factor.

Tissue extract samples have not been tested with this kit.

18. Species Reactivity

This kit recognizes human Tissue Factor protein.

Other species reactivity was determined by measuring neat plasma samples of various species, interpolating the protein concentrations from the human standard curve, and expressing the interpolated concentrations as a percentage of the protein concentration in human plasma assayed at the same dilution.

Reactivity < 1% was determined for the following species:

- Mouse
- Rat
- Rabbit
- Cow

Please contact our Technical Support team for more information.

19. Troubleshooting

Problem	Reason	Solution
Difficulty pipetting lysate; viscous lysate.	Genomic DNA solubilized	Prepare 1X Cell Extraction Buffer PTR (without enhancer). Add enhancer to lysate after extraction.
Poor standard curve	Inaccurate Pipetting	Check pipettes
	Improper standard dilution	Prior to opening, briefly spin the stock standard tube and dissolve the powder thoroughly by gentle mixing
Low Signal	Incubation times too brief	Ensure sufficient incubation times; increase to 2 or 3 hour standard/sample incubation
	Inadequate reagent volumes or improper dilution	Check pipettes and ensure correct preparation
	Incubation times with TMB too brief	Ensure sufficient incubation time until blue color develops prior addition of Stop solution
Large CV	Plate is insufficiently washed	Review manual for proper wash technique. If using a plate washer, check all ports for obstructions.
	Contaminated wash buffer	Prepare fresh wash buffer
Low sensitivity	Improper storage of the ELISA kit	Store your reconstituted standards at -80°C, all other assay components 4°C. Keep TMB substrate solution protected from light.
Precipitate in Diluent	Precipitation and/or coagulation of components within the Diluent.	Precipitate can be removed by gently warming the Diluent to 37°C.

20. Notes

Technical Support

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